

As a patient at the Mayfield Spine Surgery Center, you have the right to:

1. Have you or your representative be informed of your rights.
2. Considerate, respectful care at all times and under all circumstances, with recognition of your personal dignity.
3. Personal and informational privacy, within the law.
4. Information concerning your diagnosis, treatment and expected outcome, to the degree known.
5. Receive care in a safe setting free of abuse and harassment.
6. Confidentiality of records and disclosures. Except when required by law, you have the right to approve or refuse the release of records.
7. Participate in and make decisions about medical care, including the right to accept or refuse medical or surgical treatment, except when such participation is contraindicated for medical reasons.
8. Know that the facility does not honor advance directives; however, any advance directives will be noted in the patient medical record and will be communicated to other medical facilities, if a transfer is needed. If requested, information regarding advance directives, state health and safety laws and the official state advance directive forms will be provided.
9. Impartial access to treatment regardless of race, color, sex, national origin, religion, sexual orientation, handicap, or disability. (The surgery center adheres to all federal and state rules, regulations and policies to promote a nondiscriminatory environment for all of our patients)
10. Receive estimated costs prior to the day of surgery and, as a follow up, receive an itemized bill for all services received.
11. Know that your physician may have financial interests or ownership in the Surgery Center.
12. Know the identity, credentials and professional status of individuals providing service to you.
13. Refuse to participate in experimental research
14. Report any comments or voice any grievances concerning the quality of services provided to you during the time spent at the facility without being subjected to discrimination or reprisal and receive timely, fair followup on your comments.
15. Change your provider if qualified alternatives are available.
16. Be informed of any absence of malpractice insurance.
17. Know that our marketing and advertising is not misleading.

As a patient at the Mayfield Spine Surgery Center, you are responsible for:

1. Providing, to the best of your knowledge, accurate and complete information about your present health status and past medical history and reporting any unexpected changes to the appropriate practitioner(s).

2. Following the treatment plan recommended by the primary practitioner involved in your case.
3. Providing an adult to transport you home after surgery and an adult to be responsible for you during the first 24 hours after surgery.
4. Indicating whether you clearly understand a contemplated course of action and what is expected of you.
5. Your actions and adverse consequences that may result if you refuse treatment, leave the facility against the advice of the practitioner, and/or do not follow the practitioner's instructions relating to your case.
6. Accepting personal responsibility for charges related to your care and assuring that your portion of financial payment is submitted as quickly as possible.
7. Providing information about and/or copies of any living will, power of attorney or other directives that you desire us to know about.
8. Respecting our healthcare providers, staff, and patients

Mechanisms in place for expressing concerns.

Mayfield Spine Surgery Center

Administrator
4020 Smith Road
Norwood, OH 45209
513-619-5895

Ohio Department of Health

PCSU
246 North High Street
Columbus, OH 43215
800-342-0553 (For Ohio Residents Only)
800-669-3534 (Health Care Safety)
614- 644-7726 or 614- 644-0256 (Out-of-State Residents)

Office of the Medicare Beneficiary Ombudsman

1-800-MEDICARE (1-800-633-4227)
<http://www.cms.hhs.gov/center/ombudsman.asp>

The surgeons and organization listed below have an ownership interest in our facility:

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| ▪ Arthur Arand, MD | ▪ Christopher McPherson, MD |
| ▪ Steven Bailey, MD | ▪ Tann Nichols, MD |
| ▪ Robert Bohinski, MD, PhD | ▪ Marc Orlando, MD |
| ▪ Donald Carruthers, MD | ▪ Andrew Ringer, MD |
| ▪ Bradford Curt, MD | ▪ Bradbury Skidmore, MD |
| ▪ Vincent DiNapoli, MD, PhD | ▪ Zachary Tempel, MD |
| ▪ Michael Kachmann, MD | ▪ William Tobler, MD |
| ▪ George Mandybur, MD | |

You have the right to use a provider or facility other than the Mayfield Spine Surgery Center for outpatient surgical services prescribed to you. Please feel certain that you will not be treated differently if you choose to have your surgery at another facility.